

Quality Policy - Star Delta

STAR DELTA is a company committed to consistently providing products and services of the highest standard. To succeed in our aim we need to, not only compete on price and delivery, but be outstanding in terms of technical excellence, quality and reliability.

To achieve these aims we shall:

- Openly communicate with all stakeholders to ensure that the organization fully understands the needs and expectations of all interested parties
- Establish an attitude of trust, loyalty and respect so we best serve our customer needs.
- Strive for continual improvement by responding promptly to quality concerns with appropriate corrective action,
- Monitor quality performance,
- Meet all relevant Statutory and Regulatory requirements,
- Promote continual professional development of our people,
- Encourage a process approach and risk-based thinking, and
- Develop company objectives against which our performance can be measured.

This policy is established, implemented and maintained by the Management team who ensures it is appropriate to the purpose and context of STAR DELTA, is consistent with the requirements of the AS/NZS ISO 9001:2016 and supports our strategic direction and risk profile, whilst still ensuring a return to the STAR DELTA shareholders.



Rohan Borrell

Managing Director