

Objectives



Objective	Location	Metrics	Program, Process or Procedure	Results, Actions & Comments	Results
Certified Management Systems	SD	Systems Certified to ISO 9001, ISO 14001 & ISO 45001	Management Systems	Star Delta & Hunter Transformers Certified to ISO 9001, ISO 14001 & ISO 45001	Satisfactory
Continually Improve the Management System and It's Operational Processes	SD	Planned System Events Carried out As Scheduled. Internal Audits carried out as per Audit Schedule. NCRs (Reviews) actioned by nominated date.	System Activities	System Activities Up to Date as at September 2026	Satisfactory
Customer Satisfaction	SD	Satisfactory Overall Customer Rating from Surveys.	Customer Satisfaction - Star Delta	Target 80% 2026 YTD Performance 91%	Satisfactory
Minimise Environment Impacts	SD	Number of Environmental Incidents. Target Zero	Effective management of hazardous chemicals in order to prevent contamination.	No Incidents Recorded YTD September 2026.	Satisfactory
Minimise Environment Impacts	SD	Environmental Spill Response Training	Effective management of hazardous chemicals in order to prevent contamination.	Environmental Spill Response Rehearsal Conducted in August 2026	Satisfactory
Minimise Harm	SD	Regular Toolbox Meetings	Employee Participation - Star Delta	Toolbox Meetings Conducted Monthly - 8 Conducted YTD as at September 2026	Satisfactory
Minimise Harm	SD	Injury Statistics	Safe Work Practices	Two Incidents Recorded YTD September 2026. No Injuries.	Satisfactory
Minimise Harm	SD	Regular Factory Inspections	Workshop Inspections - Star Delta	Inspections Conducted Monthly. 8 Inspections conducted as at September 2026	Satisfactory